

Daytime Phone Number: ()

Home / Alternate Phone Number: ()

Dispute Amount:

To ensure that we have a true understanding of your dispute, it is necessary that you answer all of the following questions:

1. Description of Item or Service. What was purchased?

2. Reason for Dispute. It is important that you provide us with as many details as possible regarding your claim. Include any documentation to help support your claim. The more details we have, the more successful the outcome.

3. Attempt(s) to Resolve Dispute. Visa USA requires that you make an attempt to resolve the dispute before we submit a claim to the merchant. Please answer the following:
 - A) What attempt was made to resolve the matter with the merchant?

 - B) What was the date you contacted the merchant, and what is the name of the person you spoke with?